



## MACTac and Triangle Digital INX Compatibility Guarantee

MACTac JT series materials have been developed in close partnership with ink manufacturer's within the digital market to ensure compatibility with a number of the Large Format Printers. Additionally, MACTac has performed a series of tests on Triangle Digital INX's solvent based JVS inks with the JT series materials to ensure compatibility. Testing for adhesion around rivets, flat, and curved surfaces have proven MACTac's JT series and Triangle's inks work well together. MACTac guarantees that JT materials printed with Triangle Digital INX inks will provide excellent print results and adhesive performance across a broad range of applications.

### Product Guarantee Coverage

The Warranty covers the following products : JT5822P, JT5824P, JT5829P, JT5828P, JT5929P, JT5928P and JT5529P **on compatibility** under normal conditions as stated in this Guarantee Document and providing the Products have been stored, printed with the above mentioned inks & printing equipment from Mimaki®, Roland®, Mutoh®, HP Scitex®, and Seiko® and applied to properly cleaned surfaces in accordance with the MACTac Application Procedures as can be found in MACTac's Technical Literature and Application Guide (available on cd-rom).

### Compatibility Guarantee JT5000 series printed on the following printers & inks

Printer	Ink
Mimaki® JV3™	Triangle JVS
Mimaki® JV5™	Triangle JVV
Roland® Soljet™ series, Roland® VersaCAMM™ series	Triangle MLD
Mutoh® Rockhopper™, Mutoh® Falcon Outdoor II™	Triangle MLD
HP® DesignJet™ series	Triangle SCP
Seiko®ColorPainter™ series	Triangle SCP

Table A

### in combination with the following MACTac media

Printing media (1)	Total period of guarantee (1)+(2)	Full compensation period	Proportional compensation period	Proportional compensation factor
JT5822P	2 years	12 months	13-24 months	1/12
JT5824P	2 years	12 months	13-24 months	1/12
JT5829P	3 years	12 months	13-36 months	1/24
JT5828P	3 years	12 months	13-36 months	1/24
JT5929P	4 years	12 months	13-48 months	1/36
JT5928P	4 years	12 months	13-48 months	1/36
JT5529P	4 years	12 months	13-48 months	1/36

Table B

A full description of the above mentioned products i.e. Printing Media including the physical properties of these self-adhesive materials can be found on the MACTac website [www.mactac.com](http://www.mactac.com) or [www.mactac-europe.com](http://www.mactac-europe.com).



Restrictions on the use of its products as published by MACtac and that can be found in the Technical Data Sheets or Technical Bulletins have to be taken into account by the Printer, Applicator or end-user. This Warranty Document does not overrule these restrictions of use.

All information on the inks can be obtained from Triangle Digital INX. Please contact your sales representative or [info@triangleinx.com](mailto:info@triangleinx.com) for full details.

### **Terms of guarantee**

The guarantee time starts at the date of application of the Graphic providing the Graphic has been applied within one year of the original shipment date from MACtac.

### **Compensation scheme**

- A. In the event of colour fading on inkjet printed IMAGin JT5000 series (as detailed below), MACtac & Triangle Digital INX will compensate for the cost of repair or the replacement at MACtac's & Triangle Digital INX option of the following:
1. JT5000 film including reprinting and conversion costs. Excluded are removal and re-application of the graphics.
    - a. During the first year the compensation is 100%.
    - b. See Table B for compensation schedule

### **Customer Responsibility in case of problem**

- A. Customer must stop using suspect material immediately and report suspicions within 30 days of discovery.
- B. MACtac must be supplied with a written claim which must include the following :
- Product names: printing substrate
  - Lot numbers of products involved
  - Printing equipment used for the job and printing inks.
  - Printing Ink batch number
  - Processing conditions
  - Installation date and Installer(s) name
  - Location of graphics
  - Application substrate
  - Any other details that MACtac may request to handle the claim.
- C. Customer's failure to provide MACtac with this written information in a timely manner, waives all rights under this warranty.
- D. A decision will be made on the material claimed only if MACtac has received all the necessary information.

### **Responsibility and limits of responsibility**

- A. Product information and recommendations issued by MACtac are based on test results that MACtac considers as reliable. If any product appears to be defective or not to be performing against the properties and standards of performance announced, MACtac will compensate the buyer, according to the compensation scheme which is described under Chapter 7.
- B. At MACtac choice compensation will be made either by replacing the defective material by an equivalent quantity of good material, or by crediting the buyer for the amount of defective material.
- C. MACtac does not assume responsibility for indirect or additional costs such as labor costs, costs or



expenses for the production of new graphics, lost production time, costs for removing defective graphics, cost for the application of new graphics or the cost of non-MACTac material.

D. MACTac is not responsible for incidental or consequential damages, lost profit or loss of income or business for the buyer or the buyer's customer, resulting from the use of its products.

E. The MACTac & Triangle Digital INX Warranty will under no circumstances apply to Graphics where one of the components is not specifically mentioned in this document regardless which component or Manufacturer that may be. This applies for the printed media, ink, or printer.

**This Product Warranty is void in the event of any of the following:**

- A. Product modification or damage, misuse, accident, negligence, mishandling, wrong application method or improper storing conditions by the Purchaser or Purchaser's customer.
- B. Improper "treatments" of graphics including, but not limited to, aggressive cleaning with solvents, abnormally high pressure or high temperature wash or mechanical cleaning which can expose the graphic to "too frequent" grinding movements or to chemicals which are incompatible with the pressure sensitive construction, engine fuel spills or other spilled fluids, vandalism.
- C. Graphics applied on inappropriate substrates which appear to be fragile or break with time, delaminate or show discharge of gas or advised against in our Technical Data Sheets.
- D. Unintended Use Limitations: MACTac's warranty covers only those uses as described in MACTac Technical Data Sheet. Determination of suitability of use in any other application is solely the responsibility of buyer who assumes all risks and liability thereof.
- E. Glass as an Application Surface: MACTac accepts no liability for glass breakage as a result of the application of MACTac products. The ability of glass to absorb and dissipate heat without stresses resulting in breakage is very dependent on the glass structure, sun exposure and various edge, tinting or other subsequent treatments. Application of vinyl films, especially very dark colours, can modify the glass' ability to cool which could result in breakage.

**Miscellaneous:**

- A. This warranty replaces all previous documents on warranty issued by MACTac concerning the above mentioned materials for deliveries from June 1, 2007 onwards.
- B. This document was made originally in English and final interpretation will be made according to the English version.
- C. This warranty is governed by Belgian law.
- D. It is expressly understood that payment of any warranty claim may only be construed as an accommodation, and not as an admission of any liability.